BROADBANDUSA
CONNECTING AMERICA'S COMMUNITIES

Laurel Public Library

BTOP Public Computing Center Goals and Objectives

Montana's project promotes three BTOP statutory purposes:

1) provide improved access to broadband service to consumers residing in under-served areas of the country;
2) provide broadband education, awareness, training, access, equipment, and support to libraries; and,
3) stimulate the demand for broadband, economic growth, and job creation.

Objectives
1) increase broadband speeds at participating libraries up to 21 mbps;
2) cut wait times in half by increasing the total number of workstations and expanding library operation hours;
3) improve access by purchasing ADA compliant software, hardware, and furniture, and through minor renovation projects aimed at increasing accessibility of computing center facilities;
4) offer courses to increase computer literacy; and
5) provide Internet and library resources to rural Montana using a mobile computer lab.

Successes

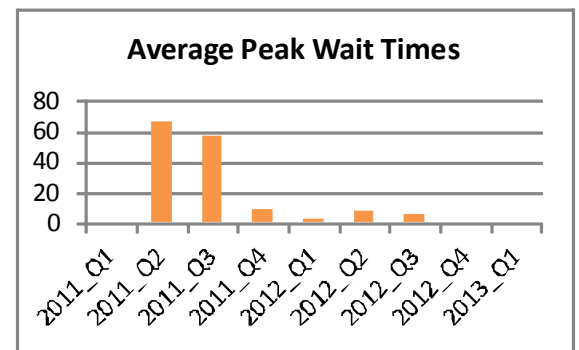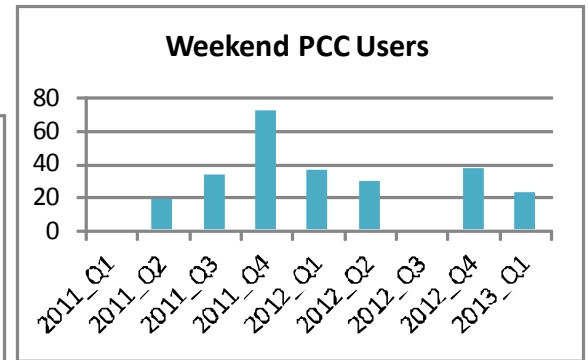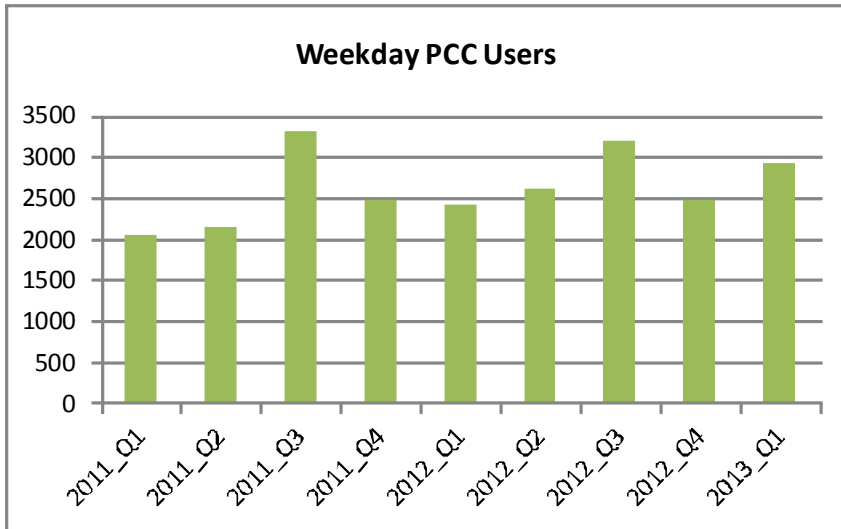| Internet Service Provider	Original Broadband Speed	Current Speed (mbps)
Cable Montana	1.50	30.00

Laurel Public Library Computing Center Now Offers...

- 7 desktop computers
- 1 touchscreen computer
- 3 children's computers
- 1 ZoomText 10 low vision software
- 1 ZoomText Camera with stand
- JAWs blind software
- MAGic low vision software
- 2 low dexterity mice
- 1 low vision keyboard
- 1 Bierley magnification mouse
- 5 privacy screens

- 1 LaserJet printer
- iPad
- Kindle Keyboard
- Kindle Fire
- Nook Tablet
- Samsung Galaxy Tab
- Google Nexus
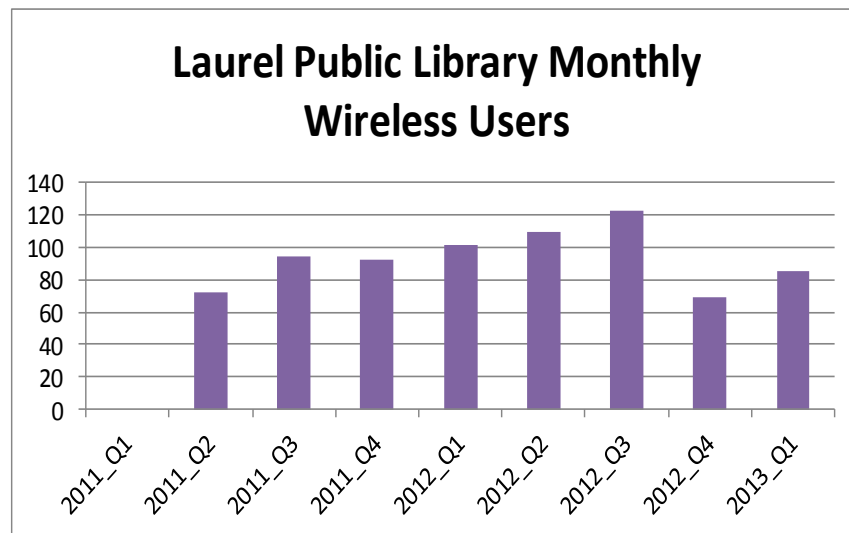- Coby Snapp digital video camera

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MONTANA State Library

> Three patrons attended an hour-long email class on Sept.14.

> Patron technology surveys continue to be available as needed.

> Patrons who have filled out surveys, and have indicated a need for assistance in technology are contacted by phone.

> Created a flyer advertising upcoming ebook training for borrowing books.

> Updated library website to advertise upcoming ebook training.

> Added flash drive video links to 'Favorites" on computers for patron use.

> We maintain an ongoing patron sign-up sheet for technology training

Public Computer Center Usage

Weekday PCC Users

Weekend PCC Users

Average Peak Wait Times

Patrons who have taken advantage of public wireless access

Laurel Public Library Monthly Wireless Users

Benefitting from Technology Training

Length of Program (per hour basis)	Number of Patron Training Hours	Number of Library Staff Training Hours
170.67	617	68